

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Behavioural Detection and Security Awareness

5 days | Classroom training | English

SMART HORIZON

info@smart-horizon.eu
Amsterdam
The Netherlands

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Course content

Why attend

Staff who notice unusual behaviour can help prevent crime, terrorism and insider threats. This course builds security awareness and behavioural detection skills: hostile reconnaissance, suspicious behaviour indicators, avoiding profiling bias, effective questioning, reporting procedures and creating a security-aware culture.

Many attacks are preceded by observable warning signs. You will learn to recognise and report them responsibly.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Video scenario analysis, observation exercises, questioning practice and case studies.

Course objectives

By the end of this course, participants will be able to:
• Explain hostile reconnaissance and attack planning
• Recognise suspicious behaviour indicators
• Avoid bias and profiling
• Engage and question people professionally
• Report concerns effectively
• Build security awareness among staff

Target audience

This course is suitable for:
• Security officers
• Front-of-house and reception staff
• Transport and venue staff
• Facility managers
• Retail and hospitality staff



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Target competencies

Participants will develop competencies in:

- Observation
- Behavioural assessment
- Professional engagement
- Reporting
- Awareness building

Course outline

Day 1: Security Awareness

09:00–10:08	Threat overview
10:08–11:00	Attack planning
11:00–11:30	**Coffee break**
11:30–11:45	Attack planning (continued)
11:45–12:53	Role of staff
12:53–14:00	Exercise

Day 2: Indicators

09:00–10:08	Suspicious behaviours
10:08–11:00	Hostile reconnaissance
11:00–11:30	**Coffee break**
11:30–11:45	Hostile reconnaissance (continued)
11:45–12:53	Context
12:53–14:00	Video analysis

Day 3: Avoiding Bias

09:00–10:08	Profiling risks
10:08–11:00	Objective indicators
11:00–11:30	**Coffee break**



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11:30–11:45	Objective indicators (continued)
11:45–12:53	Legal considerations
12:53–14:00	Discussion

Day 4: Engagement

09:00–10:08	Approaching people
10:08–11:00	Questioning
11:00–11:30	**Coffee break**
11:30–11:45	Questioning (continued)
11:45–12:53	Safety
12:53–14:00	Practice

Day 5: Reporting and Culture

09:00–10:08	Reporting procedures
10:08–11:00	Awareness campaigns
11:00–11:30	**Coffee break**
11:30–11:45	Awareness campaigns (continued)
11:45–12:53	Insider threats
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	9 Nov 2026	13 Nov 2026	**€2,450.-**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,250.-**
Vienna Confirmed dates	30 Nov 2026	4 Dec 2026	**€2,940.-**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**€1,250.-**
Dubai Confirmed dates	14 Dec 2026	18 Dec 2026	**€3,150.-**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.-**
Vienna Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,940.-**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.-**
Rome Confirmed dates	8 Feb 2027	12 Feb 2027	**€2,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,450.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,250.–**
Paris Confirmed dates	22 Mar 2027	26 Mar 2027	**€2,860.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**€1,250.–**
Cape Town Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,890.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Barcelona Confirmed dates	26 Apr 2027	30 Apr 2027	**€2,840.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Dubai Confirmed dates	17 May 2027	21 May 2027	**€3,150.-**
Online Confirmed dates	17 May 2027	21 May 2027	**€1,250.-**
Barcelona Confirmed dates	7 Jun 2027	11 Jun 2027	**€2,840.-**
Online Confirmed dates	7 Jun 2027	11 Jun 2027	**€1,250.-**
Cape Town Confirmed dates	28 Jun 2027	2 Jul 2027	**€1,890.-**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**€1,250.-**
Frankfurt Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,650.-**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.-**
Cape Town Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,890.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**
Amsterdam Confirmed dates	23 Aug 2027	27 Aug 2027	**€2,540.-**
Online Confirmed dates	23 Aug 2027	27 Aug 2027	**€1,250.-**
Rome Confirmed dates	13 Sept 2027	17 Sept 2027	**€2,450.-**
Online Confirmed dates	13 Sept 2027	17 Sept 2027	**€1,250.-**
Dubai Confirmed dates	4 Oct 2027	8 Oct 2027	**€3,150.-**
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**€1,250.-**
Rome Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,450.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	8 Nov 2027	12 Nov 2027	**€2,450.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**
Istanbul Confirmed dates	29 Nov 2027	3 Dec 2027	**€2,650.-**
Online Confirmed dates	29 Nov 2027	3 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

info@smart-horizon.eu
Amsterdam
The Netherlands

View the latest course details online