

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Business Continuity for Supply Chains and Third Parties

5 days | Classroom training | English

SMART HORIZON

info@smart-horizon.eu
Amsterdam
The Netherlands

Explore current programmes

https://smart-horizon.eu



Course content

Why attend

Many recent disruptions have originated not within organisations but at suppliers, logistics providers, cloud services and outsourced partners. This course shows how to extend business continuity management across the extended enterprise. Participants learn to identify critical third parties, assess their resilience, build continuity requirements into contracts, develop alternative sourcing and workaround strategies and conduct joint exercises. The course combines continuity standards with practical supply chain and outsourcing tools.

Your organisation's resilience is only as strong as the weakest critical supplier or service provider. This course helps you identify and reduce third-party dependencies and make sure partners can support you when disruption occurs.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

The course includes dependency mapping exercises, supplier resilience assessments, contract clause reviews, scenario workshops and a third-party continuity tabletop exercise.

Course objectives

By the end of this course, participants will be able to:
• Explain the role of third parties in operational resilience
• Identify critical suppliers, service providers and dependencies
• Assess third-party continuity capabilities
• Build continuity requirements into contracts and service levels
• Develop alternative sourcing and workaround strategies
• Exercise and monitor third-party continuity arrangements

Target audience

This course is suitable for:
• Business continuity managers
• Procurement and supplier management professionals
• Supply chain and logistics managers
• Outsourcing and vendor managers
• Risk and compliance professionals



Course content

Target competencies

Participants will develop competencies in:

- Dependency mapping
- Third-party risk assessment
- Continuity requirements
- Alternative sourcing strategies
- Joint continuity exercising
- Supplier monitoring

Course outline

Day 1: Extended Enterprise Resilience

09:00–09:54	Why third-party disruption matters
09:54–10:48	Supply chain and outsourcing risks
10:48–11:00	Standards and regulatory expectations
11:00–11:30	**Coffee break**
11:30–12:12	Standards and regulatory expectations (continued)
12:12–13:06	Linking business impact analysis to suppliers
13:06–14:00	Exercise: Identifying critical dependencies

Day 2: Mapping and Assessing Third Parties

09:00–09:54	Supplier and service tiering
09:54–10:48	Sub-tier and concentration risks
10:48–11:00	Continuity questionnaires and evidence
11:00–11:30	**Coffee break**
11:30–12:12	Continuity questionnaires and evidence (continued)
12:12–13:06	Site visits and assurance
13:06–14:00	Workshop: Supplier resilience assessment



Course content

Day 3: Contracts and Requirements

09:00–09:54	Continuity clauses and service levels
09:54–10:48	Exit plans and step-in rights
10:48–11:00	Cloud and technology provider considerations
11:00–11:30	**Coffee break**
11:30–12:12	Cloud and technology provider considerations (continued)
12:12–13:06	Monitoring obligations
13:06–14:00	Exercise: Reviewing a supplier contract

Day 4: Strategies and Workarounds

09:00–09:54	Dual sourcing and safety stock
09:54–10:48	Alternative logistics and manual workarounds
10:48–11:00	Collaborative continuity planning
11:00–11:30	**Coffee break**
11:30–12:12	Collaborative continuity planning (continued)
12:12–13:06	Recovery priorities with suppliers
13:06–14:00	Case study: Managing a critical supplier failure

Day 5: Exercising and Monitoring

09:00–09:54	Joint exercises with key suppliers
09:54–10:48	Ongoing monitoring and early warning
10:48–11:00	Reporting third-party risk to management
11:00–11:30	**Coffee break**
11:30–12:12	Reporting third-party risk to management (continued)
12:12–13:06	Continuous improvement
13:06–14:00	Capstone: Third-party continuity programme

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the



Course content

sessions. They are indicative only and do not constitute a binding commitment.

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,890.–**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,250.–**
Kuala Lumpur Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,450.–**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,250.–**
Paris Confirmed dates	7 Dec 2026	11 Dec 2026	**€2,860.–**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.–**
Istanbul Confirmed dates	14 Dec 2026	18 Dec 2026	**€2,650.–**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Amsterdam Confirmed dates	4 Jan 2027	8 Jan 2027	**€2,540.-**
Online Confirmed dates	4 Jan 2027	8 Jan 2027	**€1,250.-**
Singapore Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,820.-**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.-**
Barcelona Confirmed dates	25 Jan 2027	29 Jan 2027	**€2,840.-**
Online Confirmed dates	25 Jan 2027	29 Jan 2027	**€1,250.-**
London Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,450.-**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.-**
Dubai Confirmed dates	15 Feb 2027	19 Feb 2027	**€3,150.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**€1,250.–**
Frankfurt Confirmed dates	1 Mar 2027	5 Mar 2027	**€2,650.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,450.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Cape Town Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,890.–**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,250.–**
Paris Confirmed dates	5 Apr 2027	9 Apr 2027	**€2,860.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Istanbul Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,650.-**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.-**
Amsterdam Confirmed dates	3 May 2027	7 May 2027	**€2,540.-**
Online Confirmed dates	3 May 2027	7 May 2027	**€1,250.-**
Singapore Confirmed dates	17 May 2027	21 May 2027	**€2,820.-**
Online Confirmed dates	17 May 2027	21 May 2027	**€1,250.-**
Rome Confirmed dates	31 May 2027	4 Jun 2027	**€2,450.-**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.-**
London Confirmed dates	7 Jun 2027	11 Jun 2027	**€2,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	7 Jun 2027	11 Jun 2027	**€1,250.-**
Dubai Confirmed dates	21 Jun 2027	25 Jun 2027	**€3,150.-**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.-**
Frankfurt Confirmed dates	5 Jul 2027	9 Jul 2027	**€2,650.-**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	19 Jul 2027	23 Jul 2027	**€1,450.-**
Online Confirmed dates	19 Jul 2027	23 Jul 2027	**€1,250.-**
Paris Confirmed dates	2 Aug 2027	6 Aug 2027	**€2,860.-**
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Vienna Confirmed dates	9 Aug 2027	13 Aug 2027	**€2,940.-**
Online Confirmed dates	9 Aug 2027	13 Aug 2027	**€1,250.-**
Istanbul Confirmed dates	16 Aug 2027	20 Aug 2027	**€2,650.-**
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Amsterdam Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,540.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Singapore Confirmed dates	20 Sept 2027	24 Sept 2027	**€2,820.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.-**
London Confirmed dates	4 Oct 2027	8 Oct 2027	**€2,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**€1,250.–**
Rome Confirmed dates	11 Oct 2027	15 Oct 2027	**€2,450.–**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.–**
Dubai Confirmed dates	18 Oct 2027	22 Oct 2027	**€3,150.–**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.–**
Frankfurt Confirmed dates	1 Nov 2027	5 Nov 2027	**€2,650.–**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	15 Nov 2027	19 Nov 2027	**€1,450.–**
Online Confirmed dates	15 Nov 2027	19 Nov 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Paris Confirmed dates	6 Dec 2027	10 Dec 2027	**€2,860.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,250.-**
Istanbul Confirmed dates	13 Dec 2027	17 Dec 2027	**€2,650.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

info@smart-horizon.eu
Amsterdam
The Netherlands

View the latest course details online