

GOVERNANCE & COMPLIANCE | COURSE BROCHURE

# Compliance Management in Healthcare

5 days | Classroom training | English

**SMART HORIZON**

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Amsterdam
The Netherlands

Explore current programmes

https://smart-horizon.eu



# Course content

## Why attend

Healthcare organisations operate under extensive regulation covering patient safety, data, billing, licensing and professional conduct. This course covers healthcare compliance: regulatory landscape, compliance programmes, patient data protection, billing and coding integrity, licensing and accreditation, incident reporting and compliance audits.

Compliance failures in healthcare harm patients and lead to sanctions. You will learn to build an effective healthcare compliance programme.

## Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

## Course methodology

Regulatory briefings, programme design workshops, healthcare case studies and audit exercises.

## Course objectives

By the end of this course, participants will be able to:
• Explain the healthcare regulatory landscape
• Design a healthcare compliance programme
• Protect patient data and confidentiality
• Ensure billing and coding integrity
• Prepare for licensing and accreditation
• Monitor compliance and handle incidents

## Target audience

This course is suitable for:
• Healthcare compliance officers
• Hospital administrators
• Quality and accreditation managers
• Health information managers
• Internal auditors in healthcare



# Course content

## Target competencies

Participants will develop competencies in:

- Regulatory knowledge
- Programme design
- Data protection
- Audit
- Incident management

## Course outline

### Day 1: Healthcare Regulation

| | |
|---|---|
| **09:00–10:08** | Regulators and laws |
| **10:08–11:00** | Risk areas |
| **11:00–11:30** | **Coffee break** |
| **11:30–11:45** | Risk areas (continued) |
| **11:45–12:53** | Case study |
| **12:53–14:00** | Exercise |

### Day 2: Compliance Programmes

| | |
|---|---|
| **09:00–10:08** | Programme elements |
| **10:08–11:00** | Policies |
| **11:00–11:30** | **Coffee break** |
| **11:30–11:45** | Policies (continued) |
| **11:45–12:53** | Training |
| **12:53–14:00** | Workshop |

### Day 3: Patient Data

| | |
|---|---|
| **09:00–10:08** | Confidentiality |
| **10:08–11:00** | Access controls |
| **11:00–11:30** | **Coffee break** |



# Course content

| | |
|---|---|
| **11:30–11:45** | Access controls (continued) |
| **11:45–12:53** | Breaches |
| **12:53–14:00** | Exercise |

## Day 4: Billing and Accreditation

| | |
|---|---|
| **09:00–10:08** | Billing integrity |
| **10:08–11:00** | Coding audits |
| **11:00–11:30** | **Coffee break** |
| **11:30–11:45** | Coding audits (continued) |
| **11:45–12:53** | Accreditation readiness |
| **12:53–14:00** | Case study |

## Day 5: Monitoring

| | |
|---|---|
| **09:00–10:08** | Compliance audits |
| **10:08–11:00** | Incident reporting |
| **11:00–11:30** | **Coffee break** |
| **11:30–11:45** | Incident reporting (continued) |
| **11:45–12:53** | Improvement |
| **12:53–14:00** | Action plan |

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



# Course content

## Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

| Venue | Start date | End date | Fee (EUR) |
|---|---|---|---|
| London<br>Confirmed dates | 9 Nov 2026 | 13 Nov 2026 | **€2,450.-** |
| Online<br>Confirmed dates | 9 Nov 2026 | 13 Nov 2026 | **€1,250.-** |
| Dubai<br>Confirmed dates | 30 Nov 2026 | 4 Dec 2026 | **€3,150.-** |
| Online<br>Confirmed dates | 30 Nov 2026 | 4 Dec 2026 | **€1,250.-** |
| Cape Town<br>Confirmed dates | 4 Jan 2027 | 8 Jan 2027 | **€1,890.-** |
| Online<br>Confirmed dates | 4 Jan 2027 | 8 Jan 2027 | **€1,250.-** |
| Barcelona<br>Confirmed dates | 18 Jan 2027 | 22 Jan 2027 | **€2,840.-** |
| Online<br>Confirmed dates | 18 Jan 2027 | 22 Jan 2027 | **€1,250.-** |
| Rome<br>Confirmed dates | 8 Feb 2027 | 12 Feb 2027 | **€2,450.-** |



# Course content

## Dates, venues and fees (continued)

| Venue | Start date | End date | Fee (EUR) |
|---|---|---|---|
| Online<br>Confirmed dates | 8 Feb 2027 | 12 Feb 2027 | **€1,250.–** |
| Dubai<br>Confirmed dates | 1 Mar 2027 | 5 Mar 2027 | **€3,150.–** |
| Online<br>Confirmed dates | 1 Mar 2027 | 5 Mar 2027 | **€1,250.–** |
| Vienna<br>Confirmed dates | 22 Mar 2027 | 26 Mar 2027 | **€2,940.–** |
| Online<br>Confirmed dates | 22 Mar 2027 | 26 Mar 2027 | **€1,250.–** |
| Rome<br>Confirmed dates | 12 Apr 2027 | 16 Apr 2027 | **€2,450.–** |
| Online<br>Confirmed dates | 12 Apr 2027 | 16 Apr 2027 | **€1,250.–** |
| Frankfurt<br>Confirmed dates | 26 Apr 2027 | 30 Apr 2027 | **€2,650.–** |
| Online<br>Confirmed dates | 26 Apr 2027 | 30 Apr 2027 | **€1,250.–** |



# Course content

## Dates, venues and fees (continued)

| Venue | Start date | End date | Fee (EUR) |
|---|---|---|---|
| Vienna<br>Confirmed dates | 17 May 2027 | 21 May 2027 | **€2,940.–** |
| Online<br>Confirmed dates | 17 May 2027 | 21 May 2027 | **€1,250.–** |
| Rome<br>Confirmed dates | 7 Jun 2027 | 11 Jun 2027 | **€2,450.–** |
| Online<br>Confirmed dates | 7 Jun 2027 | 11 Jun 2027 | **€1,250.–** |
| Istanbul<br>Confirmed dates | 28 Jun 2027 | 2 Jul 2027 | **€2,650.–** |
| Online<br>Confirmed dates | 28 Jun 2027 | 2 Jul 2027 | **€1,250.–** |
| Dubai<br>Confirmed dates | 19 Jul 2027 | 23 Jul 2027 | **€3,150.–** |
| Online<br>Confirmed dates | 19 Jul 2027 | 23 Jul 2027 | **€1,250.–** |
| Amsterdam<br>Confirmed dates | 2 Aug 2027 | 6 Aug 2027 | **€2,540.–** |



# Course content

## Dates, venues and fees (continued)

| Venue | Start date | End date | Fee (EUR) |
|---|---|---|---|
| Online<br>Confirmed dates | 2 Aug 2027 | 6 Aug 2027 | **€1,250.-** |
| Cape Town<br>Confirmed dates | 23 Aug 2027 | 27 Aug 2027 | **€1,890.-** |
| Online<br>Confirmed dates | 23 Aug 2027 | 27 Aug 2027 | **€1,250.-** |
| Kuala Lumpur<br>Confirmed dates | 13 Sept 2027 | 17 Sept 2027 | **€1,450.-** |
| Online<br>Confirmed dates | 13 Sept 2027 | 17 Sept 2027 | **€1,250.-** |
| Cape Town<br>Confirmed dates | 4 Oct 2027 | 8 Oct 2027 | **€1,890.-** |
| Online<br>Confirmed dates | 4 Oct 2027 | 8 Oct 2027 | **€1,250.-** |
| Barcelona<br>Confirmed dates | 25 Oct 2027 | 29 Oct 2027 | **€2,840.-** |
| Online<br>Confirmed dates | 25 Oct 2027 | 29 Oct 2027 | **€1,250.-** |



# Course content

## Dates, venues and fees (continued)

| Venue | Start date | End date | Fee (EUR) |
|---|---|---|---|
| London<br>Confirmed dates | 8 Nov 2027 | 12 Nov 2027 | **€2,450.-** |
| Online<br>Confirmed dates | 8 Nov 2027 | 12 Nov 2027 | **€1,250.-** |
| Paris<br>Confirmed dates | 29 Nov 2027 | 3 Dec 2027 | **€2,860.-** |
| Online<br>Confirmed dates | 29 Nov 2027 | 3 Dec 2027 | **€1,250.-** |

## Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

## Contact Smart Horizon

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View the latest course details online