

GOVERNANCE & COMPLIANCE | COURSE BROCHURE

Digital Operational Resilience Act (DORA) Compliance

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

The Digital Operational Resilience Act sets uniform requirements for how financial entities in the EU manage information and communication technology risk. This course explains DORA's five pillars: ICT risk management, incident management and reporting, digital operational resilience testing, third-party risk management and information sharing. Participants learn how to assess compliance gaps, strengthen governance, manage critical ICT providers and prepare evidence for supervisors, with practical templates and case studies from financial institutions.

DORA places direct accountability on management bodies and requires detailed controls, testing and reporting. This course helps you understand what the regulation requires, how it applies to your organisation and how to build a practical compliance programme that also improves real operational resilience.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

The course combines expert sessions on the regulation and technical standards with gap-assessment workshops, incident classification exercises, third-party register development and tabletop resilience scenarios. It provides practical guidance and does not constitute legal advice.

Course objectives

By the end of this course, participants will be able to:
• Explain the scope, objectives and structure of DORA
• Implement an ICT risk management framework aligned with DORA
• Classify and report major ICT-related incidents
• Plan digital operational resilience testing programmes
• Manage ICT third-party risk and maintain the register of information
• Conduct a DORA gap assessment and build a remediation plan



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Target audience

This course is suitable for:
- Risk and compliance professionals in financial services
- IT, information security and resilience managers
- Internal auditors
- Vendor and outsourcing managers
- Senior managers and board members of financial entities

Target competencies

Participants will develop competencies in:
- ICT risk management
- Incident classification and reporting
- Resilience testing
- Third-party risk management
- Regulatory compliance
- Operational resilience governance

Course outline

Day 1: DORA Overview and Governance

09:00–09:54	Background and objectives of DORA
09:54–10:48	Entities in scope and proportionality
10:48–11:00	Management body responsibilities
11:00–11:30	**Coffee break**
11:30–12:12	Management body responsibilities (continued)
12:12–13:06	Relationship with other regulations
13:06–14:00	Exercise: Mapping DORA to your organisation

Day 2: ICT Risk Management

09:00–09:54	ICT risk management framework requirements
09:54–10:48	Identification, protection, detection, response and recovery
10:48–11:00	Business continuity and backup policies



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11:00–11:30	**Coffee break**
11:30–12:12	Business continuity and backup policies (continued)
12:12–13:06	Learning and evolving after incidents
13:06–14:00	Workshop: ICT risk framework gap assessment

Day 3: Incident Management and Reporting

09:00–09:54	ICT incident management process
09:54–10:48	Classification criteria for major incidents
10:48–11:00	Reporting timelines and content
11:00–11:30	**Coffee break**
11:30–12:12	Reporting timelines and content (continued)
12:12–13:06	Voluntary notification of cyber threats
13:06–14:00	Exercise: Classifying and reporting an incident

Day 4: Resilience Testing and Third-Party Risk

09:00–09:54	Digital operational resilience testing programmes
09:54–10:48	Threat-led penetration testing
10:48–11:00	ICT third-party risk strategy
11:00–11:30	**Coffee break**
11:30–12:12	ICT third-party risk strategy (continued)
12:12–13:06	Contract requirements and the register of information
13:06–14:00	Case study: Managing a critical cloud provider

Day 5: Implementing DORA Compliance

09:00–09:54	Gap assessment and prioritised remediation
09:54–10:48	Evidence and documentation for supervisors
10:48–11:00	Training and awareness



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11:00–11:30	**Coffee break**
11:30–12:12	Training and awareness (continued)
12:12–13:06	Continuous monitoring and internal audit
13:06–14:00	Capstone: DORA compliance roadmap

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Istanbul Confirmed dates	9 Nov 2026	13 Nov 2026	**€2,650.-**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,250.-**
Amsterdam Confirmed dates	23 Nov 2026	27 Nov 2026	**€2,540.-**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.-**
Cape Town Confirmed dates	30 Nov 2026	4 Dec 2026	**€1,890.-**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Singapore Confirmed dates	7 Dec 2026	11 Dec 2026	**€2,820.-**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.-**
London Confirmed dates	14 Dec 2026	18 Dec 2026	**€2,450.-**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.-**
Dubai Confirmed dates	11 Jan 2027	15 Jan 2027	**€3,150.-**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.-**
Frankfurt Confirmed dates	25 Jan 2027	29 Jan 2027	**€2,650.-**
Online Confirmed dates	25 Jan 2027	29 Jan 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,250.–**
Paris Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,860.–**
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Vienna Confirmed dates	1 Mar 2027	5 Mar 2027	**€2,940.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,250.–**
Istanbul Confirmed dates	8 Mar 2027	12 Mar 2027	**€2,650.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,250.–**
Amsterdam Confirmed dates	22 Mar 2027	26 Mar 2027	**€2,540.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Singapore Confirmed dates	12 Apr 2027	16 Apr 2027	**€2,820.–**
Online Confirmed dates	12 Apr 2027	16 Apr 2027	**€1,250.–**
Cape Town Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,890.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.–**
London Confirmed dates	26 Apr 2027	30 Apr 2027	**€2,450.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**
Dubai Confirmed dates	10 May 2027	14 May 2027	**€3,150.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**
Frankfurt Confirmed dates	24 May 2027	28 May 2027	**€2,650.–**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	24 May 2027	28 May 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,450.–**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,250.–**
Paris Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,860.–**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.–**
Barcelona Confirmed dates	28 Jun 2027	2 Jul 2027	**€2,840.–**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**€1,250.–**
Istanbul Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,650.–**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.–**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Amsterdam Confirmed dates	26 Jul 2027	30 Jul 2027	**€2,540.-**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.-**
Singapore Confirmed dates	9 Aug 2027	13 Aug 2027	**€2,820.-**
Online Confirmed dates	9 Aug 2027	13 Aug 2027	**€1,250.-**
London Confirmed dates	23 Aug 2027	27 Aug 2027	**€2,450.-**
Online Confirmed dates	23 Aug 2027	27 Aug 2027	**€1,250.-**
Rome Confirmed dates	30 Aug 2027	3 Sept 2027	**€2,450.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**€1,250.-**
Dubai Confirmed dates	13 Sept 2027	17 Sept 2027	**€3,150.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	13 Sept 2027	17 Sept 2027	**€1,250.–**
Frankfurt Confirmed dates	20 Sept 2027	24 Sept 2027	**€2,650.–**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,450.–**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.–**
Rome Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,450.–**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.–**
Paris Confirmed dates	25 Oct 2027	29 Oct 2027	**€2,860.–**
Online Confirmed dates	25 Oct 2027	29 Oct 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Istanbul Confirmed dates	8 Nov 2027	12 Nov 2027	**€2,650.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**
Amsterdam Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,540.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Singapore Confirmed dates	6 Dec 2027	10 Dec 2027	**€2,820.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,250.-**
London Confirmed dates	13 Dec 2027	17 Dec 2027	**€2,450.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**



Course content

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online