

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Emergency Logistics and Resource Coordination

5 days | Classroom training | English

SMART HORIZON

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Amsterdam
The Netherlands

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Course content

Why attend

Emergencies demand rapid mobilisation of people, equipment and supplies. This course covers emergency logistics and resource coordination: resource inventories, mutual aid agreements, staging areas, transport and distribution, tracking resources, coordinating with partners and demobilisation.

Resources that arrive late or in the wrong place cost lives and money. You will learn to coordinate resources efficiently in emergencies.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Resource planning exercises, staging area design, coordination simulations and case studies.

Course objectives

By the end of this course, participants will be able to:
• Plan emergency resource requirements
• Maintain resource inventories and mutual aid agreements
• Organise staging and distribution
• Track resources during response
• Coordinate with partner organisations
• Demobilise and recover resources

Target audience

This course is suitable for:
• Emergency managers
• Logistics coordinators
• Public safety officials
• NGO logistics staff
• Business continuity managers



Course content

Target competencies

Participants will develop competencies in:

- Resource planning
- Coordination
- Distribution
- Tracking
- Demobilisation

Course outline

Day 1: Emergency Logistics

09:00–10:08	Principles
10:08–11:00	Challenges
11:00–11:30	**Coffee break**
11:30–11:45	Challenges (continued)
11:45–12:53	Case studies
12:53–14:00	Exercise

Day 2: Planning Resources

09:00–10:08	Resource typing
10:08–11:00	Inventories
11:00–11:30	**Coffee break**
11:30–11:45	Inventories (continued)
11:45–12:53	Mutual aid
12:53–14:00	Workshop

Day 3: Staging and Distribution

09:00–10:08	Staging areas
10:08–11:00	Transport
11:00–11:30	**Coffee break**



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11:30–11:45	Transport (continued)
11:45–12:53	Distribution points
12:53–14:00	Exercise

Day 4: Tracking and Coordination

09:00–10:08	Resource tracking
10:08–11:00	Partners
11:00–11:30	**Coffee break**
11:30–11:45	Partners (continued)
11:45–12:53	Information sharing
12:53–14:00	Simulation

Day 5: Demobilisation

09:00–10:08	Release of resources
10:08–11:00	Recovery
11:00–11:30	**Coffee break**
11:30–11:45	Recovery (continued)
11:45–12:53	Lessons
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	16 Nov 2026	20 Nov 2026	**€2,450.-**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,250.-**
Dubai Confirmed dates	7 Dec 2026	11 Dec 2026	**€3,150.-**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.-**
Rome Confirmed dates	11 Jan 2027	15 Jan 2027	**€2,450.-**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.-**
Vienna Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,940.-**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.-**
London Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Frankfurt Confirmed dates	8 Mar 2027	12 Mar 2027	**€2,650.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,250.–**
Rome Confirmed dates	29 Mar 2027	2 Apr 2027	**€2,450.–**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,250.–**
Paris Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,860.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.–**
Vienna Confirmed dates	10 May 2027	14 May 2027	**€2,940.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Istanbul Confirmed dates	31 May 2027	4 Jun 2027	**€2,650.-**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.-**
Cape Town Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,890.-**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,250.-**
Barcelona Confirmed dates	5 Jul 2027	9 Jul 2027	**€2,840.-**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,250.-**
Rome Confirmed dates	26 Jul 2027	30 Jul 2027	**€2,450.-**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.-**
Cape Town Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,890.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Dubai Confirmed dates	6 Sept 2027	10 Sept 2027	**€3,150.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Amsterdam Confirmed dates	20 Sept 2027	24 Sept 2027	**€2,540.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.-**
Dubai Confirmed dates	11 Oct 2027	15 Oct 2027	**€3,150.-**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,450.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.-**



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Dates, venues and fees (continued)

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Barcelona Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,840.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Cape Town Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,890.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online