

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Emergency Medical Response Coordination

5 days | Classroom training | English

SMART HORIZON

info@smart-horizon.eu
Amsterdam
The Netherlands

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Course content

Why attend

Medical emergencies at workplaces, events and remote sites require quick, coordinated action. This course covers emergency medical response coordination: medical risk assessment, first aid provision, medical emergency plans, communication with ambulance services, mass casualty triage principles, remote site medical support and post-incident care.

Fast, coordinated response greatly improves outcomes in medical emergencies. You will learn to plan and coordinate medical response.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Medical scenario exercises, plan development, triage simulations and case studies.

Course objectives

By the end of this course, participants will be able to:
• Assess medical risks and first aid needs
• Plan first aid and medical provision
• Develop medical emergency response plans
• Coordinate with ambulance and hospital services
• Apply mass casualty triage principles
• Arrange remote site medical support and aftercare

Target audience

This course is suitable for:
• HSE managers
• Occupational health professionals
• Event and venue managers
• Remote site managers
• Emergency coordinators



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Target competencies

Participants will develop competencies in:

- Medical risk assessment
- Response planning
- Coordination
- Triage awareness
- Aftercare

Course outline

Day 1: Medical Emergencies

09:00–10:08	Types of emergencies
10:08–11:00	Legal duties
11:00–11:30	**Coffee break**
11:30–11:45	Legal duties (continued)
11:45–12:53	Case studies
12:53–14:00	Exercise

Day 2: Provision

09:00–10:08	First aid needs assessment
10:08–11:00	Equipment and AEDs
11:00–11:30	**Coffee break**
11:30–11:45	Equipment and AEDs (continued)
11:45–12:53	First aiders
12:53–14:00	Workshop

Day 3: Response Plans

09:00–10:08	Medical emergency plans
10:08–11:00	Communication
11:00–11:30	**Coffee break**



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11:30–11:45	Communication (continued)
11:45–12:53	Access for ambulances
12:53–14:00	Exercise

Day 4: Mass Casualty

09:00–10:08	Triage principles
10:08–11:00	Coordination
11:00–11:30	**Coffee break**
11:30–11:45	Coordination (continued)
11:45–12:53	Simulation
12:53–14:00	Discussion

Day 5: Remote and Aftercare

09:00–10:08	Remote site support
10:08–11:00	Medical evacuation
11:00–11:30	**Coffee break**
11:30–11:45	Medical evacuation (continued)
11:45–12:53	Aftercare
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	16 Nov 2026	20 Nov 2026	**€2,450.-**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,250.-**
Paris Confirmed dates	7 Dec 2026	11 Dec 2026	**€2,860.-**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.-**
Amsterdam Confirmed dates	11 Jan 2027	15 Jan 2027	**€2,540.-**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.-**
Barcelona Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,840.-**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.-**
Vienna Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,940.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,450.-**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,250.-**
Rome Confirmed dates	29 Mar 2027	2 Apr 2027	**€2,450.-**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,250.-**
Vienna Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,940.-**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.-**
Dubai Confirmed dates	10 May 2027	14 May 2027	**€3,150.-**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	31 May 2027	4 Jun 2027	**€2,840.–**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.–**
Rome Confirmed dates	14 Jun 2027	18 Jun 2027	**€2,450.–**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,250.–**
Dubai Confirmed dates	5 Jul 2027	9 Jul 2027	**€3,150.–**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,250.–**
Cape Town Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,890.–**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.–**
London Confirmed dates	16 Aug 2027	20 Aug 2027	**€2,450.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Frankfurt Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,650.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Dubai Confirmed dates	20 Sept 2027	24 Sept 2027	**€3,150.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.-**
Rome Confirmed dates	11 Oct 2027	15 Oct 2027	**€2,450.-**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.-**
Cape Town Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,890.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Istanbul Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,650.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Cape Town Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,890.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

info@smart-horizon.eu
Amsterdam
The Netherlands

View the latest course details online