

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Fraud and Security Risk in Banking

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Banks face fraud and security threats from customers, criminals and insiders, increasingly through digital channels. This course covers banking fraud and security risk: card, payment and online fraud, account takeover, social engineering, insider threats, branch and ATM security, fraud detection systems, investigation and customer protection.

Fraud losses and customer harm are rising with digital banking. You will learn modern fraud and security risk management for banks.

Professional Problems This Course Is Designed to Solve

- Difficulty translating subject knowledge into practical workplace decisions.
- Inconsistent approaches to the activities covered in the course outline.
- Lack of a structured plan for applying and reviewing new skills.

Course methodology

Fraud scheme case studies, detection rule exercises, scenario workshops and investigation practice.

Course objectives

By the end of this course, participants will be able to:
- Explain major banking fraud typologies
- Recognise digital and social engineering fraud
- Manage insider threats
- Secure branches, ATMs and cash
- Use fraud detection systems and analytics
- Investigate fraud and protect customers

Target audience

This course is suitable for:
- Fraud managers in banks
- Security managers
- Risk and compliance officers
- Operations managers
- Internal auditors



Course content

Target competencies

Participants will develop competencies in:
- Fraud typology knowledge
- Detection
- Insider risk management
- Physical security
- Customer protection

Course outline

Day 1: Banking Fraud

09:00–10:08	Typologies
10:08–11:00	Trends
11:00–11:30	**Coffee break**
11:30–11:45	Trends (continued)
11:45–12:53	Case studies
12:53–14:00	Exercise

Day 2: Digital Fraud

09:00–10:08	Account takeover
10:08–11:00	Authorised push payment scams
11:00–11:30	**Coffee break**
11:30–11:45	Authorised push payment scams (continued)
11:45–12:53	Social engineering
12:53–14:00	Workshop

Day 3: Insider and Physical Risk

09:00–10:08	Insider threats
10:08–11:00	Branch and ATM security
11:00–11:30	**Coffee break**



Course content

11:30–11:45	Branch and ATM security (continued)
11:45–12:53	Cash handling
12:53–14:00	Exercise

Day 4: Detection

09:00–10:08	Monitoring systems
10:08–11:00	Rules and models
11:00–11:30	**Coffee break**
11:30–11:45	Rules and models (continued)
11:45–12:53	Alert handling
12:53–14:00	Exercise

Day 5: Investigation and Protection

09:00–10:08	Investigations
10:08–11:00	Customer protection
11:00–11:30	**Coffee break**
11:30–11:45	Customer protection (continued)
11:45–12:53	Reporting
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	23 Nov 2026	27 Nov 2026	**€2,450.-**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.-**
Istanbul Confirmed dates	7 Dec 2026	11 Dec 2026	**€2,650.-**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.-**
Rome Confirmed dates	11 Jan 2027	15 Jan 2027	**€2,450.-**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.-**
Dubai Confirmed dates	1 Feb 2027	5 Feb 2027	**€3,150.-**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.-**
Barcelona Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,840.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Vienna Confirmed dates	15 Mar 2027	19 Mar 2027	**€2,940.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Frankfurt Confirmed dates	29 Mar 2027	2 Apr 2027	**€2,650.–**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,250.–**
Amsterdam Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,540.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.–**
Dubai Confirmed dates	10 May 2027	14 May 2027	**€3,150.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	31 May 2027	4 Jun 2027	**€2,450.-**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.-**
Paris Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,860.-**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.-**
Cape Town Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,890.-**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,250.-**
Rome Confirmed dates	26 Jul 2027	30 Jul 2027	**€2,450.-**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Cape Town Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,890.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Rome Confirmed dates	27 Sept 2027	1 Oct 2027	**€2,450.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Cape Town Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,890.-**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.-**
Dubai Confirmed dates	1 Nov 2027	5 Nov 2027	**€3,150.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,840.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Vienna Confirmed dates	13 Dec 2027	17 Dec 2027	**€2,940.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online