

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

High-Rise Building Emergency Procedures

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Tall buildings present special challenges for fire safety, evacuation and emergency response. This course covers high-rise emergency management: building systems, fire strategy, phased and full evacuation, refuge areas, lifts in emergencies, occupants with disabilities, fire warden organisation and coordination with fire services.

Evacuation decisions in high-rise buildings must be right and fast. You will learn procedures tailored to tall buildings.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Building strategy reviews, evacuation planning exercises, case studies of high-rise incidents and drills design.

Course objectives

By the end of this course, participants will be able to:
• Understand high-rise building systems and fire strategy
• Plan phased and full evacuation
• Manage refuge areas and evacuation lifts
• Support occupants with disabilities
• Organise fire wardens across floors
• Coordinate with fire and rescue services

Target audience

This course is suitable for:
• Building and facility managers
• Fire safety managers
• Security managers
• Fire wardens
• Property managers



Course content

Target competencies

Participants will develop competencies in:
- Fire strategy understanding
- Evacuation planning
- Warden organisation
- Inclusive planning
- Coordination

Course outline

Day 1: High-Rise Challenges

09:00–10:08	Building characteristics
10:08–11:00	Incident lessons
11:00–11:30	**Coffee break**
11:30–11:45	Incident lessons (continued)
11:45–12:53	Regulations
12:53–14:00	Case study

Day 2: Building Systems

09:00–10:08	Fire strategy
10:08–11:00	Detection and suppression
11:00–11:30	**Coffee break**
11:30–11:45	Detection and suppression (continued)
11:45–12:53	Smoke control
12:53–14:00	Workshop

Day 3: Evacuation

09:00–10:08	Phased evacuation
10:08–11:00	Refuge areas
11:00–11:30	**Coffee break**



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11:30–11:45	Refuge areas (continued)
11:45–12:53	Lifts
12:53–14:00	Exercise

Day 4: People

09:00–10:08	Disabled occupants
10:08–11:00	Personal emergency evacuation plans
11:00–11:30	**Coffee break**
11:30–11:45	Personal emergency evacuation plans (continued)
11:45–12:53	Wardens
12:53–14:00	Exercise

Day 5: Coordination

09:00–10:08	Fire service liaison
10:08–11:00	Drills
11:00–11:30	**Coffee break**
11:30–11:45	Drills (continued)
11:45–12:53	Plan updates
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	9 Nov 2026	13 Nov 2026	**€2,450.-**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,250.-**
Paris Confirmed dates	30 Nov 2026	4 Dec 2026	**€2,860.-**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**€1,250.-**
Dubai Confirmed dates	14 Dec 2026	18 Dec 2026	**€3,150.-**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.-**
Vienna Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,940.-**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.-**
Amsterdam Confirmed dates	8 Feb 2027	12 Feb 2027	**€2,540.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,250.–**
Dubai Confirmed dates	1 Mar 2027	5 Mar 2027	**€3,150.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,250.–**
Istanbul Confirmed dates	22 Mar 2027	26 Mar 2027	**€2,650.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**€1,250.–**
Rome Confirmed dates	5 Apr 2027	9 Apr 2027	**€2,450.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Frankfurt Confirmed dates	26 Apr 2027	30 Apr 2027	**€2,650.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	17 May 2027	21 May 2027	**€2,840.-**
Online Confirmed dates	17 May 2027	21 May 2027	**€1,250.-**
Rome Confirmed dates	7 Jun 2027	11 Jun 2027	**€2,450.-**
Online Confirmed dates	7 Jun 2027	11 Jun 2027	**€1,250.-**
Barcelona Confirmed dates	28 Jun 2027	2 Jul 2027	**€2,840.-**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**€1,250.-**
Cape Town Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,890.-**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,450.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**
Rome Confirmed dates	23 Aug 2027	27 Aug 2027	**€2,450.-**
Online Confirmed dates	23 Aug 2027	27 Aug 2027	**€1,250.-**
Vienna Confirmed dates	13 Sept 2027	17 Sept 2027	**€2,940.-**
Online Confirmed dates	13 Sept 2027	17 Sept 2027	**€1,250.-**
Cape Town Confirmed dates	4 Oct 2027	8 Oct 2027	**€1,890.-**
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**€1,250.-**
London Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,450.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,890.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**
Dubai Confirmed dates	29 Nov 2027	3 Dec 2027	**€3,150.-**
Online Confirmed dates	29 Nov 2027	3 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online