

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Infectious Disease Outbreak Response for Employers

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Outbreaks of infectious diseases can disrupt workforces and operations, as recent pandemics showed. This course helps employers prepare for and respond to outbreaks: risk assessment, workplace health measures, absence and remote work planning, communication, supply chain impacts, legal duties and recovery.

Employers who planned for outbreaks protected people and kept operating. You will learn practical measures for future health emergencies.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Scenario planning, policy development, case studies from recent pandemics and tabletop exercises.

Course objectives

By the end of this course, participants will be able to:
• Assess outbreak risks for the organisation
• Plan workplace health and hygiene measures
• Prepare for high absence and remote working
• Communicate clearly with employees
• Manage supply chain and customer impacts
• Meet legal duties and plan recovery

Target audience

This course is suitable for:
• HR and health and safety managers
• Business continuity managers
• Occupational health professionals
• Facility managers
• Senior managers



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Target competencies

Participants will develop competencies in:

- Health risk assessment
- Workplace measures
- Workforce planning
- Communication
- Continuity planning

Course outline

Day 1: Outbreak Risks

09:00–10:08	Lessons from pandemics
10:08–11:00	Transmission basics
11:00–11:30	**Coffee break**
11:30–11:45	Transmission basics (continued)
11:45–12:53	Business impacts
12:53–14:00	Exercise

Day 2: Workplace Measures

09:00–10:08	Hygiene and distancing
10:08–11:00	Ventilation
11:00–11:30	**Coffee break**
11:30–11:45	Ventilation (continued)
11:45–12:53	Vulnerable employees
12:53–14:00	Workshop

Day 3: Workforce

09:00–10:08	Absence planning
10:08–11:00	Remote working
11:00–11:30	**Coffee break**



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11:30–11:45	Remote working (continued)
11:45–12:53	Critical roles
12:53–14:00	Exercise

Day 4: Communication and Supply

09:00–10:08	Employee communication
10:08–11:00	Misinformation
11:00–11:30	**Coffee break**
11:30–11:45	Misinformation (continued)
11:45–12:53	Supply chain
12:53–14:00	Case study

Day 5: Legal and Recovery

09:00–10:08	Legal duties
10:08–11:00	Recovery planning
11:00–11:30	**Coffee break**
11:30–11:45	Recovery planning (continued)
11:45–12:53	Tabletop exercise
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Vienna Confirmed dates	23 Nov 2026	27 Nov 2026	**€2,940.–**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.–**
Rome Confirmed dates	14 Dec 2026	18 Dec 2026	**€2,450.–**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.–**
Barcelona Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,840.–**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.–**
Dubai Confirmed dates	1 Feb 2027	5 Feb 2027	**€3,150.–**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.–**
Vienna Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,940.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Rome Confirmed dates	15 Mar 2027	19 Mar 2027	**€2,450.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Cape Town Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,890.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
London Confirmed dates	26 Apr 2027	30 Apr 2027	**€2,450.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**
Dubai Confirmed dates	10 May 2027	14 May 2027	**€3,150.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	31 May 2027	4 Jun 2027	**€1,890.–**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.–**
Amsterdam Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,540.–**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.–**
Frankfurt Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,650.–**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.–**
Rome Confirmed dates	2 Aug 2027	6 Aug 2027	**€2,450.–**
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.–**
Dubai Confirmed dates	16 Aug 2027	20 Aug 2027	**€3,150.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Istanbul Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,650.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
London Confirmed dates	27 Sept 2027	1 Oct 2027	**€2,450.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Barcelona Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,840.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**
Paris Confirmed dates	8 Nov 2027	12 Nov 2027	**€2,860.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,890.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,450.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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