

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Information Security Incident Handling

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Security incidents such as malware, data leaks and account compromises need a fast, structured response. This course covers incident handling: preparation, detection and triage, containment, eradication and recovery, evidence handling, communication and notification, and post-incident review.

A disciplined incident response limits damage and cost. You will learn the incident handling process used by security teams.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Incident scenarios, triage exercises, playbook development and simulations.

Course objectives

By the end of this course, participants will be able to:
• Prepare incident response capabilities
• Detect and triage security incidents
• Contain and eradicate threats
• Recover systems and data safely
• Handle evidence and notifications
• Conduct post-incident reviews

Target audience

This course is suitable for:
• Security analysts and incident responders
• IT managers
• Information security officers
• Compliance professionals
• Crisis team members



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Target competencies

Participants will develop competencies in:

- Incident triage
- Containment
- Recovery
- Evidence handling
- Post-incident learning

Course outline

Day 1: Incident Handling

09:00–10:08	Incident types
10:08–11:00	Response life cycle
11:00–11:30	**Coffee break**
11:30–11:45	Response life cycle (continued)
11:45–12:53	Roles
12:53–14:00	Exercise

Day 2: Detection and Triage

09:00–10:08	Detection sources
10:08–11:00	Severity
11:00–11:30	**Coffee break**
11:30–11:45	Severity (continued)
11:45–12:53	Escalation
12:53–14:00	Workshop

Day 3: Containment and Eradication

09:00–10:08	Containment options
10:08–11:00	Eradication
11:00–11:30	**Coffee break**



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11:30–11:45	Eradication (continued)
11:45–12:53	Recovery
12:53–14:00	Simulation

Day 4: Evidence and Notification

09:00–10:08	Evidence handling
10:08–11:00	Legal notification
11:00–11:30	**Coffee break**
11:30–11:45	Legal notification (continued)
11:45–12:53	Communication
12:53–14:00	Exercise

Day 5: Learning

09:00–10:08	Post-incident review
10:08–11:00	Playbooks
11:00–11:30	**Coffee break**
11:30–11:45	Playbooks (continued)
11:45–12:53	Metrics
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Vienna Confirmed dates	16 Nov 2026	20 Nov 2026	**€2,940.–**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,250.–**
Cape Town Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,890.–**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**€1,250.–**
Istanbul Confirmed dates	11 Jan 2027	15 Jan 2027	**€2,650.–**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.–**
Rome Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,450.–**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.–**
Amsterdam Confirmed dates	15 Feb 2027	19 Feb 2027	**€2,540.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**€1,250.–**
Paris Confirmed dates	8 Mar 2027	12 Mar 2027	**€2,860.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,250.–**
London Confirmed dates	29 Mar 2027	2 Apr 2027	**€2,450.–**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**€1,250.–**
Rome Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,450.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.–**
Dubai Confirmed dates	10 May 2027	14 May 2027	**€3,150.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Frankfurt Confirmed dates	24 May 2027	28 May 2027	**€2,650.-**
Online Confirmed dates	24 May 2027	28 May 2027	**€1,250.-**
Barcelona Confirmed dates	14 Jun 2027	18 Jun 2027	**€2,840.-**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,250.-**
Vienna Confirmed dates	5 Jul 2027	9 Jul 2027	**€2,940.-**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**€1,250.-**
London Confirmed dates	26 Jul 2027	30 Jul 2027	**€2,450.-**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,450.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Dubai Confirmed dates	30 Aug 2027	3 Sept 2027	**€3,150.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**€1,250.-**
Cape Town Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,890.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.-**
Rome Confirmed dates	11 Oct 2027	15 Oct 2027	**€2,450.-**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**€1,250.-**
Barcelona Confirmed dates	1 Nov 2027	5 Nov 2027	**€2,840.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Dubai Confirmed dates	22 Nov 2027	26 Nov 2027	**€3,150.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Cape Town Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,890.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online