

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Insurance and Risk Transfer for Continuity

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Insurance and other risk transfer tools help organisations recover financially from disruption. This course covers property and business interruption insurance, cyber and supply chain covers, policy wordings and exclusions, sums insured and indemnity periods, claims preparation, alternative risk transfer and aligning insurance with continuity planning.

Many organisations discover gaps in their cover only after a loss. You will learn to align insurance with real continuity needs.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Policy wording reviews, claims case studies, sum insured calculations and workshops.

Course objectives

By the end of this course, participants will be able to:
• Explain the role of insurance in resilience
• Understand business interruption insurance
• Review cyber and supply chain covers
• Set appropriate sums insured and indemnity periods
• Prepare and manage claims
• Consider alternative risk transfer options

Target audience

This course is suitable for:
• Risk and insurance managers
• Finance managers
• Business continuity managers
• Legal and contract professionals
• Senior managers



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Target competencies

Participants will develop competencies in:

- Policy analysis
- Cover design
- Claims management
- Financial resilience
- Risk transfer

Course outline

Day 1: Insurance and Resilience

09:00–10:08	Risk transfer concepts
10:08–11:00	Insurance market
11:00–11:30	**Coffee break**
11:30–11:45	Insurance market (continued)
11:45–12:53	Exercise
12:53–14:00	Case study

Day 2: Business Interruption

09:00–10:08	How BI works
10:08–11:00	Indemnity periods
11:00–11:30	**Coffee break**
11:30–11:45	Indemnity periods (continued)
11:45–12:53	Calculations
12:53–14:00	Workshop

Day 3: Specialist Covers

09:00–10:08	Cyber insurance
10:08–11:00	Supply chain covers
11:00–11:30	**Coffee break**



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11:30–11:45	Supply chain covers (continued)
11:45–12:53	Exclusions
12:53–14:00	Exercise

Day 4: Claims

09:00–10:08	Claims preparation
10:08–11:00	Evidence
11:00–11:30	**Coffee break**
11:30–11:45	Evidence (continued)
11:45–12:53	Loss adjusters
12:53–14:00	Case study

Day 5: Alternatives

09:00–10:08	Captives and parametric covers
10:08–11:00	Programme design
11:00–11:30	**Coffee break**
11:30–11:45	Programme design (continued)
11:45–12:53	Alignment with continuity
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,890.–**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.–**
Dubai Confirmed dates	14 Dec 2026	18 Dec 2026	**€3,150.–**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.–**
Kuala Lumpur Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,450.–**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**€1,250.–**
Vienna Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,940.–**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.–**
Dubai Confirmed dates	22 Feb 2027	26 Feb 2027	**€3,150.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
London Confirmed dates	15 Mar 2027	19 Mar 2027	**€2,450.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Dubai Confirmed dates	5 Apr 2027	9 Apr 2027	**€3,150.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Frankfurt Confirmed dates	19 Apr 2027	23 Apr 2027	**€2,650.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**€1,250.–**
Rome Confirmed dates	10 May 2027	14 May 2027	**€2,450.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	31 May 2027	4 Jun 2027	**€2,840.–**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.–**
Amsterdam Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,540.–**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.–**
London Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,450.–**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.–**
Istanbul Confirmed dates	26 Jul 2027	30 Jul 2027	**€2,650.–**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**€1,250.–**
Rome Confirmed dates	16 Aug 2027	20 Aug 2027	**€2,450.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Barcelona Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,840.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Cape Town Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,890.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Paris Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,860.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**
Cape Town Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,890.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Rome Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,450.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Vienna Confirmed dates	13 Dec 2027	17 Dec 2027	**€2,940.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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