

AUDITING AND GOVERNANCE RISK AND COMPLIANCE | COURSE BROCHURE

Investigative Interviewing for Auditors

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

When auditors uncover possible fraud or misconduct, interviews become investigative and must be handled with care. This course covers investigative interviewing: legal and ethical considerations, planning, the PEACE model, building rapport, questioning strategies, recognising deception cues responsibly, admissions and documentation.

Poorly conducted investigative interviews can compromise cases. You will learn ethical, effective techniques used by professional investigators.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Interview simulations with role players, video review, planning exercises and case studies.

Course objectives

By the end of this course, participants will be able to:
• Distinguish audit and investigative interviews
• Plan investigative interviews
• Apply the PEACE interviewing model
• Use questioning strategies to test accounts
• Avoid unreliable deception indicators
• Document interviews to evidential standards

Target audience

This course is suitable for:
• Internal auditors
• Fraud investigators
• Compliance officers
• HR investigators
• Security professionals



Course content

Target competencies

Participants will develop competencies in:

- Interview planning
- PEACE model
- Questioning strategy
- Ethical conduct
- Evidential documentation

Course outline

Day 1: Investigative Interviews

09:00–10:08	Purpose and differences
10:08–11:00	Legal and ethical rules
11:00–11:30	**Coffee break**
11:30–11:45	Legal and ethical rules (continued)
11:45–12:53	Rights of interviewees
12:53–14:00	Exercise

Day 2: Planning

09:00–10:08	Objectives
10:08–11:00	Evidence review
11:00–11:30	**Coffee break**
11:30–11:45	Evidence review (continued)
11:45–12:53	Interview order
12:53–14:00	Workshop

Day 3: PEACE Model

09:00–10:08	Engage and explain
10:08–11:00	Account and challenge
11:00–11:30	**Coffee break**



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11:30–11:45	Account and challenge (continued)
11:45–12:53	Closure
12:53–14:00	Simulation

Day 4: Questioning

09:00–10:08	Testing accounts
10:08–11:00	Inconsistencies
11:00–11:30	**Coffee break**
11:30–11:45	Inconsistencies (continued)
11:45–12:53	Deception myths
12:53–14:00	Role plays

Day 5: Documentation

09:00–10:08	Records and statements
10:08–11:00	Admissions
11:00–11:30	**Coffee break**
11:30–11:45	Admissions (continued)
11:45–12:53	Reporting
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,890.–**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.–**
Rome Confirmed dates	14 Dec 2026	18 Dec 2026	**€2,450.–**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.–**
Cape Town Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,890.–**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.–**
Amsterdam Confirmed dates	1 Feb 2027	5 Feb 2027	**€2,540.–**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**€1,250.–**
Rome Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,450.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Dubai Confirmed dates	15 Mar 2027	19 Mar 2027	**€3,150.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
London Confirmed dates	5 Apr 2027	9 Apr 2027	**€2,450.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Dubai Confirmed dates	26 Apr 2027	30 Apr 2027	**€3,150.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**
Frankfurt Confirmed dates	10 May 2027	14 May 2027	**€2,650.–**
Online Confirmed dates	10 May 2027	14 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	31 May 2027	4 Jun 2027	**€2,450.-**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.-**
Cape Town Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,890.-**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.-**
Rome Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,450.-**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.-**
Kuala Lumpur Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,450.-**
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**
Barcelona Confirmed dates	16 Aug 2027	20 Aug 2027	**€2,840.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**€1,250.-**
Vienna Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,940.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Paris Confirmed dates	27 Sept 2027	1 Oct 2027	**€2,860.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Vienna Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,940.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**
Dubai Confirmed dates	8 Nov 2027	12 Nov 2027	**€3,150.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	22 Nov 2027	26 Nov 2027	**€2,840.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**€1,250.-**
Istanbul Confirmed dates	13 Dec 2027	17 Dec 2027	**€2,650.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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