

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Organisational Resilience Strategy

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Organisational resilience is the ability to anticipate, prepare for, respond to and adapt to change and disruption. This course covers resilience strategy: resilience frameworks, integrating risk, continuity, crisis, cyber and supply chain disciplines, leadership and culture, resilience capabilities, measurement and investment priorities.

Silos between risk, continuity and security weaken resilience. You will learn to build an integrated resilience strategy.

Professional Problems This Course Is Designed to Solve

- Difficulty translating subject knowledge into practical workplace decisions.
- Inconsistent approaches to the activities covered in the course outline.
- Lack of a structured plan for applying and reviewing new skills.

Course methodology

Framework comparisons, capability assessments, case studies and strategy workshops.

Course objectives

By the end of this course, participants will be able to:
- Explain organisational resilience concepts and standards
- Integrate resilience disciplines
- Assess resilience capabilities and maturity
- Shape resilience culture and leadership
- Prioritise resilience investments
- Measure and report resilience

Target audience

This course is suitable for:
- Resilience and risk leaders
- Business continuity managers
- Security and cyber leaders
- Senior executives
- Strategy professionals



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Target competencies

Participants will develop competencies in:

- Resilience strategy
- Integration
- Capability assessment
- Culture leadership
- Investment prioritisation

Course outline

Day 1: Resilience Concepts

09:00–10:08	Definitions
10:08–11:00	Standards
11:00–11:30	**Coffee break**
11:30–11:45	Standards (continued)
11:45–12:53	Case studies
12:53–14:00	Exercise

Day 2: Integration

09:00–10:08	Risk, continuity and crisis
10:08–11:00	Cyber and supply chain
11:00–11:30	**Coffee break**
11:30–11:45	Cyber and supply chain (continued)
11:45–12:53	Governance
12:53–14:00	Workshop

Day 3: Capabilities

09:00–10:08	Capability assessment
10:08–11:00	Maturity
11:00–11:30	**Coffee break**



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11:30–11:45	Maturity (continued)
11:45–12:53	Gaps
12:53–14:00	Exercise

Day 4: Culture and Leadership

09:00–10:08	Resilient culture
10:08–11:00	Leadership roles
11:00–11:30	**Coffee break**
11:30–11:45	Leadership roles (continued)
11:45–12:53	Adaptation
12:53–14:00	Case study

Day 5: Strategy

09:00–10:08	Investment priorities
10:08–11:00	Measurement
11:00–11:30	**Coffee break**
11:30–11:45	Measurement (continued)
11:45–12:53	Roadmap
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,890.–**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.–**
Kuala Lumpur Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,450.–**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.–**
Rome Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,450.–**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.–**
Vienna Confirmed dates	8 Feb 2027	12 Feb 2027	**€2,940.–**
Online Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,250.–**
Paris Confirmed dates	22 Feb 2027	26 Feb 2027	**€2,860.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	22 Feb 2027	26 Feb 2027	**€1,250.–**
Dubai Confirmed dates	15 Mar 2027	19 Mar 2027	**€3,150.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Vienna Confirmed dates	5 Apr 2027	9 Apr 2027	**€2,940.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Dubai Confirmed dates	26 Apr 2027	30 Apr 2027	**€3,150.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**
Cape Town Confirmed dates	17 May 2027	21 May 2027	**€1,890.–**
Online Confirmed dates	17 May 2027	21 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Barcelona Confirmed dates	31 May 2027	4 Jun 2027	**€2,840.-**
Online Confirmed dates	31 May 2027	4 Jun 2027	**€1,250.-**
Rome Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,450.-**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.-**
Istanbul Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,650.-**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.-**
Dubai Confirmed dates	2 Aug 2027	6 Aug 2027	**€3,150.-**
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**
Barcelona Confirmed dates	23 Aug 2027	27 Aug 2027	**€2,840.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	23 Aug 2027	27 Aug 2027	**€1,250.-**
London Confirmed dates	6 Sept 2027	10 Sept 2027	**€2,450.-**
Online Confirmed dates	6 Sept 2027	10 Sept 2027	**€1,250.-**
Frankfurt Confirmed dates	27 Sept 2027	1 Oct 2027	**€2,650.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Amsterdam Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,540.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**
Rome Confirmed dates	8 Nov 2027	12 Nov 2027	**€2,450.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	29 Nov 2027	3 Dec 2027	**€2,450.-**
Online Confirmed dates	29 Nov 2027	3 Dec 2027	**€1,250.-**
Cape Town Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,890.-**
Online Confirmed dates	13 Dec 2027	17 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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