

OPERATIONS & SUPPLY CHAIN | COURSE BROCHURE

Pharmaceutical Supply Chain and GDP Compliance

5 days | Classroom training | English

SMART HORIZON

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Course content

Why attend

Medicines must be stored and transported under controlled conditions to remain safe and effective. This course covers the pharmaceutical supply chain and Good Distribution Practice: temperature control, qualification of facilities and vehicles, documentation, falsified medicines, recalls, supplier and customer qualification and GDP inspections.

Distribution failures can put patients at risk and cost licences. You will learn the controls regulators expect throughout the pharmaceutical supply chain.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Regulatory briefings, temperature excursion case studies, documentation exercises and mock inspection.

Course objectives

By the end of this course, participants will be able to:
• Explain the pharmaceutical supply chain and regulations
• Apply Good Distribution Practice requirements
• Manage temperature-controlled storage and transport
• Qualify suppliers, customers and service providers
• Handle deviations, returns and recalls
• Prepare for GDP inspections

Target audience

This course is suitable for:
• Pharmaceutical logistics managers
• Quality and responsible persons
• Warehouse managers in healthcare
• Distributors and wholesalers
• Hospital pharmacy supply staff



Course content

Target competencies

Participants will develop competencies in:

- GDP compliance
- Cold chain management
- Qualification
- Deviation handling
- Inspection readiness

Course outline

Day 1: Pharma Supply Chain

09:00–10:08	Structure and stakeholders
10:08–11:00	Regulatory framework
11:00–11:30	**Coffee break**
11:30–11:45	Regulatory framework (continued)
11:45–12:53	Patient safety
12:53–14:00	Exercise

Day 2: Good Distribution Practice

09:00–10:08	Quality systems
10:08–11:00	Personnel and training
11:00–11:30	**Coffee break**
11:30–11:45	Personnel and training (continued)
11:45–12:53	Premises and equipment
12:53–14:00	Workshop

Day 3: Temperature Control

09:00–10:08	Storage conditions
10:08–11:00	Transport validation
11:00–11:30	**Coffee break**



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11:30–11:45	Transport validation (continued)
11:45–12:53	Excursions
12:53–14:00	Case study

Day 4: Qualification and Security

09:00–10:08	Supplier and customer qualification
10:08–11:00	Falsified medicines
11:00–11:30	**Coffee break**
11:30–11:45	Falsified medicines (continued)
11:45–12:53	Returns and recalls
12:53–14:00	Exercise

Day 5: Inspections

09:00–10:08	Inspection process
10:08–11:00	Common findings
11:00–11:30	**Coffee break**
11:30–11:45	Common findings (continued)
11:45–12:53	Readiness plan
12:53–14:00	Mock inspection

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Kuala Lumpur Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,450.–**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**€1,250.–**
Barcelona Confirmed dates	30 Nov 2026	4 Dec 2026	**€2,840.–**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**€1,250.–**
Cape Town Confirmed dates	4 Jan 2027	8 Jan 2027	**€1,890.–**
Online Confirmed dates	4 Jan 2027	8 Jan 2027	**€1,250.–**
Dubai Confirmed dates	25 Jan 2027	29 Jan 2027	**€3,150.–**
Online Confirmed dates	25 Jan 2027	29 Jan 2027	**€1,250.–**
Istanbul Confirmed dates	15 Feb 2027	19 Feb 2027	**€2,650.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**€1,250.–**
Vienna Confirmed dates	8 Mar 2027	12 Mar 2027	**€2,940.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**€1,250.–**
Rome Confirmed dates	22 Mar 2027	26 Mar 2027	**€2,450.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**€1,250.–**
Dubai Confirmed dates	12 Apr 2027	16 Apr 2027	**€3,150.–**
Online Confirmed dates	12 Apr 2027	16 Apr 2027	**€1,250.–**
Cape Town Confirmed dates	3 May 2027	7 May 2027	**€1,890.–**
Online Confirmed dates	3 May 2027	7 May 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
London Confirmed dates	24 May 2027	28 May 2027	**€2,450.-**
Online Confirmed dates	24 May 2027	28 May 2027	**€1,250.-**
Rome Confirmed dates	14 Jun 2027	18 Jun 2027	**€2,450.-**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**€1,250.-**
Barcelona Confirmed dates	28 Jun 2027	2 Jul 2027	**€2,840.-**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**€1,250.-**
Amsterdam Confirmed dates	19 Jul 2027	23 Jul 2027	**€2,540.-**
Online Confirmed dates	19 Jul 2027	23 Jul 2027	**€1,250.-**
Paris Confirmed dates	9 Aug 2027	13 Aug 2027	**€2,860.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	9 Aug 2027	13 Aug 2027	**€1,250.-**
Vienna Confirmed dates	30 Aug 2027	3 Sept 2027	**€2,940.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**€1,250.-**
London Confirmed dates	20 Sept 2027	24 Sept 2027	**€2,450.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**€1,250.-**
Dubai Confirmed dates	4 Oct 2027	8 Oct 2027	**€3,150.-**
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**€1,250.-**
Rome Confirmed dates	25 Oct 2027	29 Oct 2027	**€2,450.-**
Online Confirmed dates	25 Oct 2027	29 Oct 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Frankfurt Confirmed dates	15 Nov 2027	19 Nov 2027	**€2,650.-**
Online Confirmed dates	15 Nov 2027	19 Nov 2027	**€1,250.-**
Cape Town Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,890.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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