

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Supply Chain Continuity Planning

5 days | Classroom training | English

SMART HORIZON

info@smart-horizon.eu
Amsterdam
The Netherlands

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Course content

Why attend

Disruptions at suppliers can stop production as surely as internal failures. This course covers supply chain continuity: identifying critical suppliers and dependencies, assessing supplier continuity capability, contractual requirements, alternative sourcing, inventory buffers, monitoring and joint exercises with suppliers.

Many organisations discover supplier weaknesses only when supply stops. You will learn to build continuity into the supply chain.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Dependency mapping, supplier assessment exercises, case studies and planning workshops.

Course objectives

By the end of this course, participants will be able to:
• Identify critical suppliers and dependencies
• Assess supplier continuity capabilities
• Include continuity requirements in contracts
• Develop alternative sourcing and buffer strategies
• Monitor supplier risks
• Exercise continuity plans with suppliers

Target audience

This course is suitable for:
• Supply chain and procurement managers
• Business continuity managers
• Risk managers
• Category managers
• Operations managers



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Target competencies

Participants will develop competencies in:

- Dependency mapping
- Supplier assessment
- Contracting
- Mitigation strategy
- Joint exercising

Course outline

Day 1: Supply Chain Disruption

09:00–10:08	Disruption examples
10:08–11:00	Continuity concepts
11:00–11:30	**Coffee break**
11:30–11:45	Continuity concepts (continued)
11:45–12:53	Exercise
12:53–14:00	Case study

Day 2: Critical Suppliers

09:00–10:08	Dependency mapping
10:08–11:00	Criticality
11:00–11:30	**Coffee break**
11:30–11:45	Criticality (continued)
11:45–12:53	Multi-tier risks
12:53–14:00	Workshop

Day 3: Supplier Capability

09:00–10:08	Assessment questionnaires
10:08–11:00	Site reviews
11:00–11:30	**Coffee break**



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11:30–11:45	Site reviews (continued)
11:45–12:53	Contract requirements
12:53–14:00	Exercise

Day 4: Mitigation

09:00–10:08	Dual sourcing
10:08–11:00	Buffers
11:00–11:30	**Coffee break**
11:30–11:45	Buffers (continued)
11:45–12:53	Alternative logistics
12:53–14:00	Exercise

Day 5: Monitoring and Exercises

09:00–10:08	Risk monitoring
10:08–11:00	Joint exercises
11:00–11:30	**Coffee break**
11:30–11:45	Joint exercises (continued)
11:45–12:53	Improvement
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in EUR, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (EUR)
Rome Confirmed dates	9 Nov 2026	13 Nov 2026	**€2,450.-**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**€1,250.-**
Cape Town Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,890.-**
Online Confirmed dates	23 Nov 2026	27 Nov 2026	**€1,250.-**
Vienna Confirmed dates	14 Dec 2026	18 Dec 2026	**€2,940.-**
Online Confirmed dates	14 Dec 2026	18 Dec 2026	**€1,250.-**
Rome Confirmed dates	18 Jan 2027	22 Jan 2027	**€2,450.-**
Online Confirmed dates	18 Jan 2027	22 Jan 2027	**€1,250.-**
Vienna Confirmed dates	8 Feb 2027	12 Feb 2027	**€2,940.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	8 Feb 2027	12 Feb 2027	**€1,250.–**
Dubai Confirmed dates	1 Mar 2027	5 Mar 2027	**€3,150.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**€1,250.–**
London Confirmed dates	15 Mar 2027	19 Mar 2027	**€2,450.–**
Online Confirmed dates	15 Mar 2027	19 Mar 2027	**€1,250.–**
Kuala Lumpur Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,450.–**
Online Confirmed dates	5 Apr 2027	9 Apr 2027	**€1,250.–**
Amsterdam Confirmed dates	26 Apr 2027	30 Apr 2027	**€2,540.–**
Online Confirmed dates	26 Apr 2027	30 Apr 2027	**€1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Cape Town Confirmed dates	17 May 2027	21 May 2027	**€1,890.–**
Online Confirmed dates	17 May 2027	21 May 2027	**€1,250.–**
Istanbul Confirmed dates	7 Jun 2027	11 Jun 2027	**€2,650.–**
Online Confirmed dates	7 Jun 2027	11 Jun 2027	**€1,250.–**
London Confirmed dates	21 Jun 2027	25 Jun 2027	**€2,450.–**
Online Confirmed dates	21 Jun 2027	25 Jun 2027	**€1,250.–**
Barcelona Confirmed dates	12 Jul 2027	16 Jul 2027	**€2,840.–**
Online Confirmed dates	12 Jul 2027	16 Jul 2027	**€1,250.–**
Dubai Confirmed dates	2 Aug 2027	6 Aug 2027	**€3,150.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Online Confirmed dates	2 Aug 2027	6 Aug 2027	**€1,250.-**
Barcelona Confirmed dates	23 Aug 2027	27 Aug 2027	**€2,840.-**
Online Confirmed dates	23 Aug 2027	27 Aug 2027	**€1,250.-**
Cape Town Confirmed dates	13 Sept 2027	17 Sept 2027	**€1,890.-**
Online Confirmed dates	13 Sept 2027	17 Sept 2027	**€1,250.-**
Frankfurt Confirmed dates	27 Sept 2027	1 Oct 2027	**€2,650.-**
Online Confirmed dates	27 Sept 2027	1 Oct 2027	**€1,250.-**
Rome Confirmed dates	18 Oct 2027	22 Oct 2027	**€2,450.-**
Online Confirmed dates	18 Oct 2027	22 Oct 2027	**€1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (EUR)
Paris Confirmed dates	8 Nov 2027	12 Nov 2027	**€2,860.-**
Online Confirmed dates	8 Nov 2027	12 Nov 2027	**€1,250.-**
Dubai Confirmed dates	29 Nov 2027	3 Dec 2027	**€3,150.-**
Online Confirmed dates	29 Nov 2027	3 Dec 2027	**€1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

info@smart-horizon.eu
Amsterdam
The Netherlands

View the latest course details online